

WELCOME TO THE BAHAMIAN CLUB AT NEW SMYRNA BEACH

We hope your stay at the Bahamian Club will be an enjoyable one. An information packet has been provided to you to help you with your visit to New Smyrna Beach, Florida. Information on attractions, activities, restaurants, etc. can be found in this packet with additional information in the office.

GENERAL INFORMATION

Our office hours are 9:00am to 5:00pm Monday thru Sundays.

Method of payment: Cash, personal checks , money orders in U.S. currency only /no credit cards accepted.

The owners of each vacation home have taken great care to furnish and equip their units especially for your enjoyment. Furnishings and equipment should not be taken out of the individual unit.

Balconies: Nothing is to be hung from the balcony railings or any other exterior part of the building.

Beach Access: You can access the beach by the walkways north of Moontide and south of Castle Reef as shown on your map of the complex. Car access is available at 27th Avenue.

Carpets: Please report any spots on the carpet to the office immediately. Do not attempt to remove the spots- various chemical applications could result in damage to the carpet. Tars and oils must be removed from your feet before entering the unit.

Messages: Please check with the office for messages and mail. Only emergency messages will be delivered.

Newspapers: Local newspapers can be obtained from the machines at the front of the office.

Noise Levels: Loud noises disturb most people. Televisions, radios and conversations should be controlled for the benefit of others. Quiet hours are observed between 10:00pm to 8:00am.

Overnight Guests: The maximum number of people in each unit is limited to the number specified with your reservation. Minors are not allowed overnight without the supervision of a parent or responsible adult.

Parking: Each unit has a designated parking space marked with the letter of the unit. Parking of recreational vehicles, boats, trailers, etc. is not permitted on the property. Parking on the main roads is not allowed. Roads are to be kept passable for emergency vehicles at all times. Unmarked spaces are available for visitor parking.

Pets: Pets are NOT permitted in rental units.

Phones: Phones have been provided in most units as a courtesy. Please do not accept collect calls. Guests are personally responsible for all long distance phone charges. Please use a "calling card" to place long distance calls.

Pool: Lifeguard protection is ***NOT*** provided. Pool use is at your own risk. No glass of any type is permitted in the pool area. You must shower before entering the pool. Children 12 years and under must be accompanied by an adult. Guests must provide their own beach towels. Consult information board in the pool area for additional rules. The pool area opens at 8:00am and closes at 10:00pm.

Repairs: If you have maintenance problem in your unit, please report it to the office immediately. Damages occurring during your rental period, whether related to accidents, misuse or abuse, caused by any of the renting party are the financial responsibility of the renting party, and charges will be assessed against the security deposit.

Security Deposit: Security deposit will be returned within 30 business days after you depart.

Sub-leasing: Sub-leasing of units is prohibited.

Tennis: Tennis courts can be reserved one day in advance by the sign up sheet near the bathrooms in the pool area. All persons using the courts do so at their own risk. Bahamian Club is not responsible for any accident or injury in connection with such use or any loss or damage to personal property. Proper foot attire must be worn when on the courts. Children 12 years and under are not permitted on the courts unless under the direct care and supervision of a parent or responsible adult.

Trash: All trash must be placed in plastic bags prior to taking them to the dumpsters. New Smyrna Beach does recycle; please see you information packet for additional information.

PLEASE INFORM ALL MEMBERS OF YOUR PARTY OF THE RULES OF THE BAHAMIAN CLUB. IF YOU HAVE ANY QUESTIONS, PLEASE DO NOT HESITATE TO ASK. OUR STAFF IS AVAILABLE TO HELP MAKE YOU STAY SAFE, MEMORABLE, AND AN ENJOYABLE ONE.

BAHAMIAN CLUB GUEST SURVEY

Unit# _____ Name: _____ Date: _____

As we wish to continue to improve, please share your comments and recommendations with us. We look forward to your returning to the Bahamian Club in the future. Upon your departure please return this form along with your unit rental keys. Thank you and I hope you've enjoyed your stay with us!

(Some questions can be answered with YES or NO and some require using a scale of 1 to 10- where 10 is high or excellent)

1. YOUR SPECIFIC UNIT:

Please rate the over all condition of your unit upon arrival: _____

Were the linens satisfactory? _____

Any linen shortages? Bath _____ Bedroom(s) _____ Kitchen _____

Does any linen need replacement? _____ If YES, Where? _____

Comments on linens: _____

Was Furniture satisfactory? _____

Any pieces in need of repair? _____ Which? _____

Would *you* add anything? _____ What? _____

Please rate the condition of paint _____

Please rate the condition of Lighting _____ Do any lights need to be repaired? _____ Where? _____

Please rate the condition of Carpet _____ Any Stains? _____ Where? _____

Please rate the condition of Sun Deck (Balcony) _____ Patio _____

Comments on furniture and furnishings: _____

Were Kitchen/Utensils/Appliances/Laundry satisfactory? _____

Any in need of repair? _____ Which/Where? _____

Any in need of replacement? _____ Which/Where? _____

Would you add anything? _____ If YES, What? _____

2. COMMON GROUNDS AND FACILITIES:

Did you use the pool? _____ Was the pool temperature good? _____ Was the pool clean? _____

Did you use the tennis courts? _____

Did you use the shuffleboard courts? _____

Were the hours available adequate for your needs? _____ If NO, Why? _____

Did you reserve the clubhouse/cabana? _____ Were the hours available adequate for your needs? _____

If NO, Why? _____

Did you join with any group activities? _____ Which group activity did you enjoy most? _____

Would you recommend any other activities? _____

Would you recommend any improvements to the common areas? _____

3. STAFF

Was the staff responsive and courteous? _____ If NO, please explain: _____

Did you need any help with emergencies while here? _____ If so, did you get the response that you needed? _____
If NO, what could be improved? _____

4. GENERAL

Was the information/welcome packet helpful during your stay? _____
Can it be improved? _____ How? _____

Was your stay with us a good one? _____ If NO, please describe why? _____

Do you plan to return to the Bahamian Club? _____ If NO, please describe why? _____

Will you recommend us to your family and friends? _____ If NO, please describe why? _____

Print Name: _____

Signature: _____

Date: _____

TENANTS:

WHAT TO DO BEFORE DEPARTURE

- LAUNDRY:** Please leave only the bed linens and towels that are used the morning of departure...keep your laundry up to date prior to departure.
- KITCHEN:** Keep the kitchen clean. Please make sure you run and empty the dishwasher prior to departure.
- THERMOSTAT:** As you leave, please adjust the thermostat to where the owner has indicated.
- LOCKS AND DOORS:** Lock sliding doors and the front door. Be sure that the keys are marked with the unit # (no loose keys) and return to the office. If the manager is not in, please put the keys in the manager's box to the left of the front door.

THANK YOU FOR STAYING AT THE BAHAMIAN CLUB. COME BACK AND SEE US AGAIN SOON. AS WE WISH TO CONTINUE TO IMPROVE, PLEASE SHARE YOUR THOUGHTS ON OUR SURVEY UPON YOUR DEPARTURE.

HAVE A GOOD AND SAFE TRIP HOME!!!

BAHAMIAN CLUB OWNERS ASSOCIATION, INC.

4150 S. Atlantic Avenue
New Smyrna Beach, FL 32169
800-423-8991 386-423-8957 Fax 386-423-8189

RULES AND REGULATIONS

The following rules and regulations are applicable to all persons using the Bahamian Club facilities. Nothing in these rules and regulations are intended to supersede the Association's documents. Some regulations have been condensed and/or reworded from the Association's By-laws.

GENERAL

1. Owners should notify the office upon arrival at their unit.
2. Approval must be obtained from the Manager prior to planting of flowers, shrubs, etc. or placing of decorations on the common grounds.
3. In order to insure their health and safety children under the age of 18 are not allowed to stay overnight without the supervision of a parent or a responsible adult.
4. Only the owner may have small pets on the premises and they shall be on a leash at all times. The owner shall be responsible for cleaning up after their pet.
5. Quiet hours will be observed between the hours of 10:00pm and 8:00am.
6. Garbage must be put in plastic bags before placing in the dumpster. The unit garbage disposal is to be used for food waste only.
7. Containers for recyclable items, i.e., newspaper, glass, plastic containers and cans are to be used.
8. Unit property (dishes, furniture, linens, etc.) are not to be removed from units.
9. Nothing is to be hung from the balcony railings or any other exterior part of the building. Beating rugs against the side of the building is not permitted.
10. Skateboarding, roller blading or skating is not allowed on any common area.
11. Feet must be free of oil and tar before entering the pool area or unit.
12. Crossing the barrier between the shopping center on the south end is prohibited
Damage to barrier will be charged accordingly.

POOL AREA

1. Use the pool at your own risk. Lifeguards are not provided.
2. In order to insure their health and safety, children under 12 years of age must be accompanied by an adult.
3. Feet must be free of oil and tar, etc. before entering the pool area.
4. The pool area is open from 8:00am to 10:00pm. No one is permitted in the pool area when pool is closed.
5. Proper swimming attire must be worn when in the pool. No nude bathing. No disrobing in the pool area.
6. In order to insure health and safety, children under the age of 3 must wear disposable swim pants or rubber pants while in the pool. Diapers are not allowed.
7. Always shower before entering the pool.
8. Floats, tubes and Frisbees are not permitted in the pool.
9. The pool is not suitable for diving. DO NOT DIVE INTO POOL.
10. Food or drink is not allowed within four (4) feet of the pool.
11. Glass of any type in the pool area is dangerous; do not bring glass to the pool.
12. Reserving seats is NOT allowed.
13. Cover chairs with towels when using sun tan lotions. Tenants must furnish their own beach towels.
14. Furniture is not to be removed from the pool area.
15. Be considerate, do not play loud music, wear earphones.
16. Running, pushing or horseplay in the pool area is prohibited.
17. Leave bicycles outside the pool area.
18. Animals are not permitted inside the pool gates.
19. No wet attire is permitted in the Cabana.

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20. No one is permitted in the pool area when the pool is closed.

TENNIS COURTS

1. Playing hours are from 8:00am to darkness.
2. Court time is to be reserved in the office not more than one (1) day in advance.
3. One (1) hour play per person per day unless court time is open or has not been reserved.
4. Players may not sign up in sequence to allow more than one period of continuous play.
5. All guests must be registered in the office by the sponsoring or playing owner or renter.
6. All persons using the court do so at their own risk. The Association is not responsible for any accident or injury in connection with such use of the tennis courts.
7. The Association is not responsible for any loss or damage to personal property.
8. Proper foot attire must be worn when on the tennis courts.
9. In order to insure their health and safety, children under twelve (12) years of age are not permitted on the tennis courts unless under the direct care and supervision of a parent or responsible adult.
10. No undue disturbance in or around the tennis courts will be permitted. Careless or intentional slamming balls against the fence/screening or throwing of rackets will not be tolerated.
11. Furniture or equipment not required for playing of tennis is not allowed within the fence enclosure.
12. Courts may be closed as necessary for maintenance or special events as approved by the Board.

SHUFFLEBOARD COURTS

1. Do not walk on the shuffleboard court surface at any time.
2. In order to insure the health and safety, children must be supervised.

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3. Repair of any damage to the shuffleboard courts will be charged accordingly.

VEHICLE PARKING

1. Each unit has a designated parking space (clearly marked with the letter of the assigned Unit: A-B-C-D). Unmarked spaces are to be available for visitor parking.
2. Commercial vehicles and/or trailers of a type used for hauling or moving are not to be parked on the common property.
3. Parking on the main roads is not allowed. Roads are to be kept passable for emergency vehicles at all times.

NOTE: For additional parking information check with the Office.

Guest Signature: _____ Unit # _____

Printed Name of Guest: _____

Date signed _____